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Wednesday 2nd February, 2022

Dear Nisa Partner,

After the initial investigation of an IT outage and the communications on Friday 28th January, with regret, we are now able to confirm that we have been victims of a cyber-attack and our systems have been compromised by ransomware. Through the weekend our IT Team and third party experts have been assessing the scale of the intrusion and continue to do so. As a result, at this stage we cannot safely process orders or dispatch goods.

We have teams working through the resolution, but it is unknown when this will be resolved.

Thank you for your cooperation and patience while we manage the situation. We, KP Snacks, will keep you updated regularly.

If you have any questions, please do not hesitate to get in touch.

Kind Regards,

KP Snacks